

Customer Campaign Reimbursement Claim Form

Please mail this claim form and required documentation to:

VOLKSWAGEN OF AMERICA, INC.
Attn: Campaign Reimbursement - 28F3/P1
3800 Hamlin Road
Auburn Hills, MI 48326

Please visit www.vwcoils.com if you have reimbursement-related questions.

Evening Phone	<input type="text"/>	<input type="text"/>	<input type="text"/>	-	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	-	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Daytime Phone	<input type="text"/>	<input type="text"/>	<input type="text"/>	-	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	-	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

THE FOLLOWING DOCUMENTATION MUST ACCOMPANY THIS FORM:
Legible copies of receipts, invoices and/or repair orders are acceptable; please keep originals for your records. **Documents will not be returned.**

- All documentation must include:
 - The name and address of the person who paid for the repair.
 - The Vehicle Identification Number (VIN) of the repaired vehicle.
 - What problem occurred, what repair was done, and who performed it.
- Copy of the payment (cancelled check, bank statement, etc.) for the repair in question and date of payment. Requests for reimbursement may include parts, labor, fees and taxes.
- To speed up processing of your claim:
 - Please tape small documents to an 8 ½ x 11 sheet of paper.
 - Do not staple your documents/copies.
 - Do not highlight anything on the documents/copies.

In addition:

- Reimbursement may be limited to the amount the repair would cost if completed by an authorized Volkswagen dealer.
- Reimbursement requests must be postmarked on or before February 28, 2010. Requests postmarked after this date will not be considered.
- Your claim will be acted upon within 90 days of receipt.
- If your claim is approved, you will receive a check from Volkswagen.
- If your claim is incomplete, you will be contacted by Volkswagen identifying the documentation that is needed to support your claim and offered the opportunity to resubmit additional documentation.
- If your claim is denied, you will be contacted by Volkswagen concerning the reason(s) for the denial.

My signature to this document attests that all statements made in support of my request for reimbursement are true and the accompanying documents are actual copies reflecting the actual expense(s) I incurred related to this customer campaign.

Customer's Signature _____