



CRASH COURSE

Below, we have detailed more tips for you. If you have questions, please give us a call. Our trained professionals are ready and willing to help you

Call the police. 9-1-1 if it's an emergency situation.

1. Get the name of the other party.
2. Call Willis Collision Center to inform us. During business hours, we will even arrange for a tow if necessary. Call us at one of our three locations:
3. Call your insurance company to let them know about the accident. Also, let them know that you have called the local police. Finally, let them know that your collision center is Willis Collision Center. Chances are very good that your insurance representative has worked with us on a regular basis.

10 things to know before having your car repaired:

1. Remember, besides the investment in a home, the investment in your vehicle is likely the second largest one you'll make. It is important to not only preserve its value, but also preserve your safety by having your vehicle repaired properly and professionally by a highly qualified repair center such as Willis Collision Center.
2. Never operate a vehicle that could be unsafe due to damages.
3. Oftentimes, insurance companies want you to visit their own drive-in claims center before having your car repaired. However, you have a better choice! Save a great deal of time and hassle by simply dropping off your vehicle at our Collision Center, and have the insurance company inspect the vehicle here. Having an accident is inconvenient enough without scheduling multiple stops!
4. It is a common misconception that multiple estimates are required by law. That is not the case. You are not required by law to obtain more than one estimate or appraisal.
5. Accidents are often traumatic and stressful, which can easily lead some to give up their decision-making freedoms, leaving it in the hands of others. Remember, by law, your insurance company cannot require you to go to a particular facility for repairs. That can lead to undesirable results - higher cost, lower quality, etc. We recommend you do your research ahead of time. We believe you will choose Willis Collision Center.



6. Differences in repair estimates are common. It is quite possible that another shop's estimate may not include all necessary work. If you're not sure why one estimate is different than ours, please ask us.
7. For the structural integrity and safety of your vehicle, choose a facility that has unibody repair equipment, with certified technicians. Willis Collision Center meets all of these requirements, and is certified by both I-CAR and ASE - the best in the business.
8. Ask if the shop uses genuine manufacturer replacement parts. These are also known as "Original Equipment Manufacturer," or "OEM" parts. Willis Collision Center uses OEM parts to ensure the quality of your vehicle long after the repair is made.
9. Ask if the shop offers a repair warranty. Willis Collision Center provides a lifetime warranty for work performed for as long as you own your vehicle.
10. Finally, here is a recommendation which you'll appreciate: Ask Willis to assist you in negotiating your claim with the insurance company. We know the business and have earned our great reputation by helping our customers and looking out for their best interests. Take advantage of decades of experience at Willis Collision Center to help-- you'll be glad you did.